



ROCK SPRINGS

RETREAT CENTER

Policies

Payment Policy

- \$500 deposit per booked week required at time of booking to secure room and rate.
- Full payment is required 30 days prior to arrival.

Rebooking Policy

- If notice of rebooking is received by FitFarm, PK Adventures, LLC more than 30 days prior to date of arrival, no rebooking fee
- If notice of rebooking is received by FitFarm, PK Adventures, LLC within 30 days prior to date of arrival, blackout dates will apply with a rebooking fee of 10%.
- Client can choose to apply any paid funds to a future stay at the Fit Farm rates at time of future stay (less rebooking fee).
- All funds required to be used within a 12-month period of original purchase. Blackout dates will apply.
- Associated promotions/discounts/incentives may not transfer to future stay based on promotional details.
- If Fit Farm, PK Adventures, LLC is required/chooses to close campus due to COVID-19 related government shut-down and your arrival date is within the closedown period, all unused weeks/funds are subject to rebooking without rebooking fee. Associated promotions/discounts/incentives will be honored for up to 3 months after re-opening unless otherwise stated in promotion details.

Cancellation Policy

- If notice of cancellation is received by FitFarm, PK Adventures, LLC more than 30 days prior to date of arrival, the refund is in the amount of payment minus a 15% cancellation fee.
- If notice of cancellation is received by FitFarm, PK Adventures, LLC within 30 days prior to date of arrival, no refund is allowed.
- If Client checks-in and are unable to complete the duration of the stay for any reason, the unused weeks/funds will be banked for a future stay at Fit Farm at the guaranteed rate of Fit Farm rates at time of future stay. No refund allowed.
- If Fit Farm, PK Adventures, LLC is required/chooses to close campus due to COVID-19 related government shut-down and your arrival date is within the closedown period, all unused weeks/funds will be refunded in full. Client can choose to apply any paid funds to a future stay at the Fit Farm rates at time of future stay. See Rebooking Policy for details.

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2021 Policies (1Jan21)